

NEWS RELEASE

FOR IMMEDIATE RELEASE

Wednesday, November 9, 2011

Toyota Conducts Voluntary Safety Recall of Certain Toyota and Lexus Vehicles

Recall affects 3,400 cars sold in Hawaii; No reports of accidents involving recalled vehicles

HONOLULU, HAWAII – Servco Pacific Inc. (Servco) today announced the models named in a voluntary recall by Toyota Motor Sales (TMS), U.S.A., Inc. and Toyota Motor Corporation (TMC) affects about 3,400 vehicles (2,315 Toyota/1,085 Lexus) in Hawaii.

This recall affects certain models of the following vehicles:

- 2004 Toyota Avalon
- 2004 and 2005 Toyota Camry, Highlander, Sienna, Solara
- 2006 Toyota Highlander HV
- 2004 and 2005 Lexus ES 330 and Lexus RX 330
- 2006 Lexus RX 400h

No other Toyota or Lexus vehicle or these Toyota models with four-cylinder engines are involved.

Rick Ching, president of Servco Automotive, said “This voluntary recall is to address the possibility that an inadequate amount of adhesive agent applied between the outer ring and the inner ring of the crankshaft pulley may become misaligned causing noise and/or illumination of the discharge warning light.”

“Owners of the involved vehicles will be notified by first class mail beginning in January 2012 by Toyota Motor Sales, U.S.A.” says Ching. “Our Toyota Hawaii and Lexus Hawaii dealers will inspect the crankshaft pulley and make any necessary adjustments and/or replacements at no charge to the vehicle owners.”

Said Ching, “We apologize for the inconvenience this recall may cause our customers. The safety of our customers is our most important concern; and we will work quickly to ensure the Toyota vehicles they drive meet our highest standards.”

Ching encouraged Toyota and Lexus owners affected by this recall to contact their dealership with any questions or concerns. Toyota and Lexus customers can also call the Customer Care department at 808-839-2273 (CARE). Customers on the neighbor islands should call 1-888-272-5515 (toll-free). A Q&A document is posted on ToyotaHawaii.com and on ServcoLexus.com. Additional information is also available to customers at Toyota.com and Lexus.com.

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